

**AGENCY PAYROLL RESOURCE CONTACT LIST**  
**THIS LIST IS FOR THE EXCLUSIVE USE OF AGENCY PAYROLL OR PERSONNEL OFFICES ONLY**

**GAO - CENTRAL PAYROLL**

- CENTRAL PAYROLL GENERAL QUESTIONS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)  
(602) 364-2215 (FAX)

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- GARNISHMENT TEAM LINE [Garnishments@azdoa.gov](mailto:Garnishments@azdoa.gov) (602) 542-6082

**CENTRAL PAYROLL CUSTOMER SUPPORT STAFF**

- CENTRAL PAYROLL AZ360 LEAD **SAM** (602) 542-6001
- EMPLOYEE TIME ENTRY (ETE) [sam.tekien@azdoa.gov](mailto:sam.tekien@azdoa.gov)

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- COMPUTE PROCESSING ISSUES **VAHN** (602) 542-6084
- OVERPAYMENTS [vahn.vo@azdoa.gov](mailto:vahn.vo@azdoa.gov)
- PRIOR YEAR ADJUSTMENTS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)
- GARNISHMENT RECONCILIATION
- ACR REPORTING

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- COMPUTE PROCESSING ISSUES **TRISTEN** (602) 542-2098
- RETIREMENT RECON & REFUNDS [tristen.sellar.isaacs@azdoa.gov](mailto:tristen.sellar.isaacs@azdoa.gov)
- ASRS WAITING PERIOD REVIEW [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)
- DIRECT DEPOSIT RETURN ITEMS
- ACH/BANK MAINTENANCE

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- RASL **JOY B** (602) 542-6222
- [RASL@azdoa.gov](mailto:RASL@azdoa.gov)

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- HANDWRITES **SAMMY** (602) 542-2037
- PAYROLL WARRANT REPLACEMENTS [sammy.lee@azdoa.gov](mailto:sammy.lee@azdoa.gov)
- PAYMENT CANCELS & REVERSALS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)
- LOCK IN LETTERS [HRIS.Manual.Warrants@azdoa.gov](mailto:HRIS.Manual.Warrants@azdoa.gov)
- ONE TIME DEDUCTIONS
- LP70 REVIEW
- WAY2GO CARD

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- GARNISHMENTS **JOY P** (602) 542-6082
- GARNISHMENT REFUNDS [Garnishments@azdoa.gov](mailto:Garnishments@azdoa.gov)

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- SYSTEM TESTING **OSCAR** (602) 542-7403
- SPECIAL PROJECTS [oscar.hernandez@azdoa.gov](mailto:oscar.hernandez@azdoa.gov)

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- PLATINUM PASS ISSUES/BILLING **JENNIFER** (602) 542-4118
- W-2, W-2 DUPLICATES & W-2C [jennifer.feiden@azdoa.gov](mailto:jennifer.feiden@azdoa.gov)

**CENTRAL PAYROLL SUPERVISOR**

- EXCEPTIONS & SPECIAL REQUESTS **EVERETT (J.R.)** (602) 542-1674
- OUT OF STATE WORKERS [everett.rubio@azdoa.gov](mailto:everett.rubio@azdoa.gov)
- GAO75 REVIEW [OutsideAZWork@azdoa.gov](mailto:OutsideAZWork@azdoa.gov)

**CENTRAL PAYROLL MANAGER**

- UNIQUE SITUATIONS **JAMES** (602) 542-6086
- EXCEPTIONS & SPECIAL REQUESTS [james.robinson@azdoa.gov](mailto:james.robinson@azdoa.gov)

**ADDITIONAL RESOURCES FOR AGENCY PAYROLL**

- HRIS TECHNICAL QUESTIONS HRIS SERVICE DESK (602) 542-4700
- HRIS PASSWORD RESETS [HRISServiceDesk@azdoa.gov](mailto:HRISServiceDesk@azdoa.gov)
- SYSTEM AVAILABILITY ISSUES
- SECURITY ACCESS ISSUES

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- REMOVING BENEFIT & RETIREMENT DEDUCTION END DATES [benefitsoperations@azdoa.gov](mailto:benefitsoperations@azdoa.gov)
- APPEALS FOR REINSTATEMENTS [benefits@azdoa.gov](mailto:benefits@azdoa.gov) (602) 542-5008
- REQUESTING DELETION OF BENEFIT OTD
- BENEFIT PREMIUM RESEARCH REQUESTS [benefitpremium@azdoa.gov](mailto:benefitpremium@azdoa.gov)