

AGENCY PAYROLL RESOURCE CONTACT LIST
THIS LIST IS FOR THE EXCLUSIVE USE OF AGENCY PAYROLL OR PERSONNEL OFFICES ONLY

GAO - CENTRAL PAYROLL

- CENTRAL PAYROLL GENERAL QUESTIONS Central.Payroll@azdoa.gov (602) 364-2215 (FAX)
- GARNISHMENT TEAM LINE Garnishments@azdoa.gov (602) 542-6082

CENTRAL PAYROLL CUSTOMER SUPPORT STAFF

- HANDWRITES EVERETT (J.R.) (602) 542-1674
- GAO75 REVIEW everett.rubio@azdoa.gov
- LOCK IN LETTERS HRIS.Manual.Warrant@azdoa.gov
- ONE TIME DEDUCTIONS (BENEFIT ARREARS) OutsideAZWork@azdoa.gov
- GARNISHMENTS (CHILD & SPOUSAL SUPPORT, FEDERAL & STATE TAX LEVIES, STUDENT LOANS, BANKRUPTCIES, CREDITOR GARNISHMENTS) TRISTEN (602) 542-2098
- GARNISHMENT REFUNDS Garnishments@azdoa.gov
- PLATINUM PASS ISSUES/BILLING
- DIRECT DEPOSIT RETURN ITEMS MISTY (602) 542-6228
- ONE TIME DEDUCTIONS (NON-BENEFIT) misty.delgado@azdoa.gov
- ACH/BANK MAINTENANCE Central.Payroll@azdoa.gov
- PAYROLL WARRANT REPLACEMENTS
- WAY2GO CARD
- PAYMENT CANCELS & REVERSALS
- RETIREMENT RECON & REFUNDS
- ASRS WAITING PERIOD REVIEW
- ACR REPORTING
- W-2 DUPLICATES & W-2C
- COMPUTE PROCESSING ISSUES VAHN (602) 542-6084
- GARNISHMENT RECONCILIATION vahn.vo@azdoa.gov
- COMPUTE PROCESSING ISSUES LALITA (602) 542-5699
- OVERPAYMENTS lalita.farr@azdoa.gov
- LP ADJUSTMENTS Central.Payroll@azdoa.gov
- PRIOR YEAR ADJUSTMENTS
- SYSTEM TESTING STEVEN (602) 542-7403
- SPECIAL PROJECTS steven.snyder@azdoa.gov

CENTRAL PAYROLL SUPERVISOR

- CENTRAL PAYROLL AFIS LEAD SAM (602) 542-6001
- EMPLOYEE TIME ENTRY (ETE) sam.tekien@azdoa.gov
- HANDWRITE EXCEPTIONS

CENTRAL PAYROLL MANAGER

- UNIQUE SITUATIONS TRACEY (602) 542-6086
- EXCEPTION & SPECIAL REQUESTS tracey.smith@azdoa.gov

ADDITIONAL RESOURCES FOR AGENCY PAYROLL

- HRIS TECHNICAL QUESTIONS HRIS SERVICE DESK (602) 542-4700
- HRIS PASSWORD RESETS HRISServiceDesk@azdoa.gov
- SYSTEM AVAILABILITY ISSUES
- SECURITY ACCESS ISSUES
- REMOVING BENEFIT & RETIREMENT DEDUCTION END DATES benefitoperations@azdoa.gov
- APPEALS FOR REINSTATEMENTS benefits@azdoa.gov (602) 542-5008
- REQUESTING DELETION OF BENEFIT OTD
- BENEFIT PREMIUM RESEARCH REQUESTS benefitpremium@azdoa.gov