

**AGENCY PAYROLL RESOURCE CONTACT LIST**  
**THIS LIST IS FOR THE EXCLUSIVE USE OF AGENCY PAYROLL OR PERSONNEL OFFICES ONLY**

**GAO - CENTRAL PAYROLL**

- GENERAL QUESTIONS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)

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- GARNISHMENT TEAM LINE [Garnishments@azdoa.gov](mailto:Garnishments@azdoa.gov) (602) 542-6082

**CENTRAL PAYROLL CUSTOMER SUPPORT STAFF**

- GARNISHMENTS **TRISTEN** (602) 542-2098
  - CHILD & SPOUSAL SUPPORT [tristen.legate@azdoa.gov](mailto:tristen.legate@azdoa.gov)
  - FEDERAL & STATE TAX LEVIES [Garnishments@azdoa.gov](mailto:Garnishments@azdoa.gov)
  - STUDENT LOANS
  - BANKRUPTCIES
  - CREDITOR GARNISHMENTS

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- HANDWRITES **EVERETT** (602) 542-1674
  - BENEFIT ONE TIME DEDUCTIONS [everett.rubio@azdoa.gov](mailto:everett.rubio@azdoa.gov)
  - PAYMENT CANCELS & REVERSALS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)
  - CASH PAY CARD [HRIS.Manual.Warrant@azdoa.gov](mailto:HRIS.Manual.Warrant@azdoa.gov)
  - LOCK IN LETTERS
  - DECEASED EMPLOYEE PAYMENTS

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- ACH/BANK MAINTENANCE **MISTY** (602) 542-6228
  - ASRS WAITING PERIOD REVIEW [misty.delgado@azdoa.gov](mailto:misty.delgado@azdoa.gov)
  - ONE TIME DEDUCTIONS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)
  - GARNISHMENT REFUNDS
  - RETIREMENT RECONCILIATION
  - ACR REPORTING

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- COMPUTE PROCESSING ISSUES **VAHN** (602) 542-6084
  - RECONCILIATIONS [vahn.vo@azdoa.gov](mailto:vahn.vo@azdoa.gov)
  - PLATINUM PASS NO PAYS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)

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- RETIREE ACCUMULATED SICK LEAVE (RASL) PROGRAM **JOY** (602) 542-6222
  - W-2 DUPLICATES [joy.bridges@azdoa.gov](mailto:joy.bridges@azdoa.gov)
  - PLATINUM PASS [RASL@azdoa.gov](mailto:RASL@azdoa.gov)

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- COMPUTE PROCESSING ISSUES **LALITA** (602) 542-5699
  - OVERPAYMENTS [lalita.farr@azdoa.gov](mailto:lalita.farr@azdoa.gov)
  - PRIOR YEAR ADJUSTMENTS [Central.Payroll@azdoa.gov](mailto:Central.Payroll@azdoa.gov)

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- SYSTEM TESTING **KAREN** (602) 542-7403
  - SPECIAL PROJECTS [karen.turner@azdoa.gov](mailto:karen.turner@azdoa.gov)

**CENTRAL PAYROLL SUPERVISORS**

- CENTRAL PAYROLL AFIS LEAD **SAM** (602) 542-6001
  - EMPLOYEE TIME ENTRY (ETE) [sam.tekien@azdoa.gov](mailto:sam.tekien@azdoa.gov)
  - HANDWRITE EXCEPTIONS
  - W-2C

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- UNIQUE SITUATIONS **TRACEY** (602) 542-6086
  - EXCEPTION REQUESTS [tracey.cappuccio@azdoa.gov](mailto:tracey.cappuccio@azdoa.gov)

**ADDITIONAL RESOURCES FOR AGENCY PAYROLL**

- ABSENCE MANAGEMENT HRIS HELP DESK (602) 542-4700
  - HRIS TECHNICAL QUESTIONS [HRISServiceDesk@azdoa.gov](mailto:HRISServiceDesk@azdoa.gov)
  - HRIS PASSWORD RESETS
  - SYSTEM AVAILABILITY ISSUES
  - SECURITY ACCESS ISSUES

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- REMOVING BENEFIT & RETIREMENT DEDUCTION END DATES [benefitsoperations@azdoa.gov](mailto:benefitsoperations@azdoa.gov)

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- REINSTATEMENTS & ADDITIONAL PREMIUMS [benefitsissues@azdoa.gov](mailto:benefitsissues@azdoa.gov) (602) 542-5008

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- BENEFIT RESEARCH REQUEST FORMS [benefitpremium@azdoa.gov](mailto:benefitpremium@azdoa.gov)