

AGENCY PAYROLL RESOURCE CONTACT LIST
THIS LIST IS FOR THE EXCLUSIVE USE OF AGENCY PAYROLL OR PERSONNEL OFFICES ONLY

GAO - CENTRAL PAYROLL

- GENERAL QUESTIONS Central.Payroll@azdoa.gov

- GARNISHMENT TEAM LINE Garnishments@azdoa.gov (602) 542-6082

CENTRAL PAYROLL CUSTOMER SUPPORT STAFF

- GARNISHMENTS **TRISTEN** (602) 542-2098
 - CHILD & SPOUSAL SUPPORT tristen.legate@azdoa.gov
 - FEDERAL & STATE TAX LEVIES Garnishments@azdoa.gov
 - STUDENT LOANS
 - BANKRUPTCIES
 - CREDITOR GARNISHMENTS

- HANDWRITES **EVERETT** (602) 542-1674
 - BENEFIT ONE TIME DEDUCTIONS everett.rubio@azdoa.gov
 - PAYMENT CANCELS & REVERSALS Central.Payroll@azdoa.gov
 - CASH PAY CARD HRIS.Manual.Warrant@azdoa.gov
 - LOCK IN LETTERS
 - DECEASED EMPLOYEE PAYMENTS

- ACH/BANK MAINTENANCE **MISTY** (602) 542-6228
 - ASRS WAITING PERIOD REVIEW misty.delgado@azdoa.gov
 - ONE TIME DEDUCTIONS Central.Payroll@azdoa.gov
 - GARNISHMENT REFUNDS
 - RETIREMENT RECONCILIATION
 - ACR REPORTING

- COMPUTE PROCESSING ISSUES **VAHN** (602) 542-6084
 - RECONCILIATIONS vahn.vo@azdoa.gov
 - PLATINUM PASS NO PAYS Central.Payroll@azdoa.gov

- RETIREE ACCUMULATED SICK LEAVE (RASL) PROGRAM **JOY** (602) 542-6222
 - W-2 DUPLICATES joy.bridges@azdoa.gov
 - PLATINUM PASS RASL@azdoa.gov

- COMPUTE PROCESSING ISSUES **LALITA** (602) 542-5699
 - OVERPAYMENTS lalita.farr@azdoa.gov
 - PRIOR YEAR ADJUSTMENTS Central.Payroll@azdoa.gov

- SYSTEM TESTING **STEVEN** (602) 542-7403
 - SPECIAL PROJECTS steven.snyder@azdoa.gov

CENTRAL PAYROLL SUPERVISORS

- CENTRAL PAYROLL AFIS LEAD **SAM** (602) 542-6001
 - EMPLOYEE TIME ENTRY (ETE) sam.tekien@azdoa.gov
 - HANDWRITE EXCEPTIONS
 - W-2C

- UNIQUE SITUATIONS **TRACEY** (602) 542-6086
 - EXCEPTION REQUESTS tracey.cappuccio@azdoa.gov

ADDITIONAL RESOURCES FOR AGENCY PAYROLL

- ABSENCE MANAGEMENT HRIS HELP DESK (602) 542-4700
 - HRIS TECHNICAL QUESTIONS HRISServiceDesk@azdoa.gov
 - HRIS PASSWORD RESETS
 - SYSTEM AVAILABILITY ISSUES
 - SECURITY ACCESS ISSUES

- REMOVING BENEFIT & RETIREMENT DEDUCTION END DATES benefitsoperations@azdoa.gov

- REINSTATEMENTS & ADDITIONAL PREMIUMS benefitsissues@azdoa.gov (602) 542-5008

- BENEFIT RESEARCH REQUEST FORMS benefitpremium@azdoa.gov